



# Authority to Return or Claim

Complete this Form and return with any supporting Documents. I.E Mechanics Tax Invoice / Receipt of installation. No Claims will be processed / accepted without all paperwork.

Parts are not to be returned until form has been reviewed and return is authorised.

**SPECIAL ORDERS, USED & SECOND HAND PARTS ARE NON-REFUNDABLE AND NON-RETURNABLE.**

## Purchase Details

Account Name:		Account Code:		Date of claim:	
First & Last Name:			Contact Phone Number: ( )		
Invoice Number:			Date Purchased:		
Purchase Paid Via <input type="checkbox"/> EFTPOS <input type="checkbox"/> Bank / Wire Transfer <input type="checkbox"/> Cash					
<i>Please advise your Bank Details this is only relevant If your Claim request is approved for a Refund</i>					
Financial Provider		Name for the Account			
BSB:		Account Number:			

## Vehicle Details

Vehicle Information the Part was Supplied for and / or Installed to	
Year:	Make:
Model:	Vin Number:

## Qualified Mechanic or Auto Electric Details (Licensed Qualified Technician)

Trading Name:	
Mechanics Name:	Date Installed:
ABN	Contact Phone Number: ( )
Description of Claimed Fault:	
How was the Fault Determined:	
Were all parts Required for Installation supplied By Superformance <input type="checkbox"/> Yes <input type="checkbox"/> No	

## Product Details

Quantity	Part No.	Description	Reason for Return

## Office Use

Salesperson Name:		Supplier:	
Salesperson Comments:			
Return Action: <input type="checkbox"/> Warranty / Repair <input type="checkbox"/> Exchange <input type="checkbox"/> Store Credit <input type="checkbox"/> Refund <input type="checkbox"/> Request Declined			
Reason for Action:			
Approved By:		Signature:	Date:

*Freight & Testing on returned products is at the customers expense until authorised otherwise  
A 10% restocking fee will be deducted from any store credit or refund until deemed otherwise*

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<p><b>www.superformance.com.au</b>  <b>Email: info@superformance.com.au</b>  <b>Phone: +61 (07) 3488 7888</b>  <b>Trading Hours: Monday to Friday 8am - 5pm, Saturday 8am - 12 noon</b></p>	<p><b>In business since 1978</b>  <b>superformanceptyltd</b>  <b>superformance_pty_ltd</b></p>	<p><b>539 Redland Bay Road</b>  <b>Capalaba, Queensland</b>  <b>4157, Australia</b></p>
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